

Compiled by (Name, signature & date): N. Maphosa *Nmaphosa* 02/04/2024

Approval by: (Name, signature & date): C. McCrea *Chris McCrea* 02/04/2024

Crea Laboratory Technologies (Crea/ CreaLT) is a provider of testing instrumentation, technical services, testing services, related consumables, and support across various scientific and industrial fields.

Our Core Values:

At Crea, we are committed to delivering exceptional value through a three-pronged approach: providing **high-quality** products and services that consistently meet or exceed customer expectations (accurate, timely, and reliable results), minimizing our **environmental impact** through sustainable practices (pollution prevention, resource conservation, and regulatory compliance), and prioritizing the **health, safety, and well-being** of our employees by creating a safe work environment for all.

Our Commitment to Quality:

Our commitment to excellence is reflected in our rigorous quality management system, aligned with ISO 9001 (Quality), ISO 14001 (Environment), and ISO 45001 (Safety) standards. This framework ensures consistent value delivery while undergoing continuous improvement for adaptability. Recognizing the team as our core strength, we invest in training and foster open communication, both internally and with customers, to achieve the highest quality service.

Our Commitment to the Environment:

Crea actively seeks to minimize its environmental footprint and operate in a sustainable manner. We implement environmental management practices to prevent pollution, conserve resources, and comply with all relevant environmental regulations.

Our Commitment to Safety and Health:

Crea prioritizes the safety and health of its employees and anyone within its jurisdiction. We identify and control workplace hazards, implement risk management strategies, and strictly adhere to occupational health and safety guidelines to minimize potential risks.

Our Commitment to Resources and Support:

Management and all staff are committed to providing the necessary resources and support to ensure our Quality Management System and laboratory operations remain compliant with all relevant requirements and standards.

By adhering to this Quality Policy Statement, Crea Laboratory Technologies guarantees exceptional service, environmental responsibility, and a safe working environment for all employees and stakeholders.

